

My Experiences Matter

The hardest thing
wasn't what was in my
file. It's what wasn't.

The explainer

Missing records, heavy redactions, and unexplained gaps can be devastating to receive. When access requests are handled with empathy, clear communication, and proper support, you turn a traumatic process into one that restores dignity.

Develop records with me,
not just about me.

**Disability
Support Services**



**Te Kāwanatanga
o Aotearoa**
New Zealand Government

