

# **Disability Support Services**

## **Introduction to Residential Pricing changes *Introducing the BAT***



**Te Kāwanatanga o Aotearoa**  
New Zealand Government

***Nau mai, haere mai***

***Welcome***

**Disability  
Support Services**



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# What this session will cover

- Why the BAT tool was created
- The testing process used in the development of BAT
- How to access the BAT tool and when to use it
- Where it fits in relation to other processes



# Learning Goals

- How and why the BAT tool was created, including the testing process used.
- Where you will be able to access the BAT and GPT and when to use it
- How the BAT tool fits into the Community Group Home pricing model



# Why the BAT tool was created

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# The Residential Care Service specification

*The Ministry purchases community residential support services (the Services) for people with disabilities who need this level of support, so that they can enjoy a good quality of life and live in a place that feels like home.*

*home [that] is accessible,  
homely, clean, well  
maintained and provides  
privacy and autonomy*



**Home**

*Putting people at the centre  
of support enables them to  
have greater choice and  
control over their home and  
environment.*

# The Residential Care Service specification (cont)

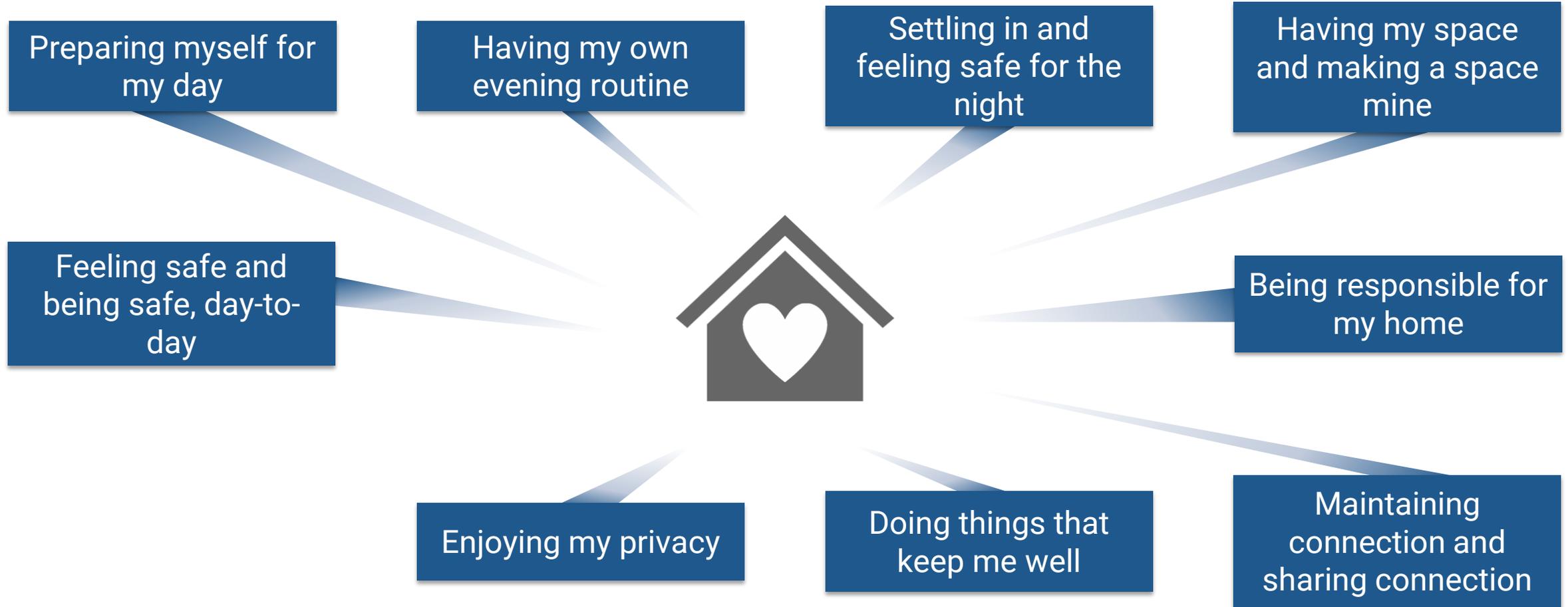
To deliver on the service specification, we take the approach of working through:

- What makes for a good home, in general and specifically for this person
- What the disability-related challenges someone might experience to living well in a residential care home are



- What is necessary to support the disabled person to overcome those challenges and “*enjoy a good quality of life and live in a place that feels like home*”

# Domains used in the BAT





# What is the BAT Tool

- Supports NASCs and EGL-sites to fund Community Group Home service allocations at the correct rate within the new CGH Pricing Model.
- Replaces existing TPM tools and iCare with a nationally consistent tool.
- Comes into effect from 1 December 2025 alongside other operating changes.
- Used from 1 December 2025 for new community group home entries and re-assessments.
- Will not be used for services outside of the community group home service specification, such as Aged Residential Care, High and Complex (Forensics) services, or Choices in Community Living.



# Testing and development of BAT

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# Testing methodology

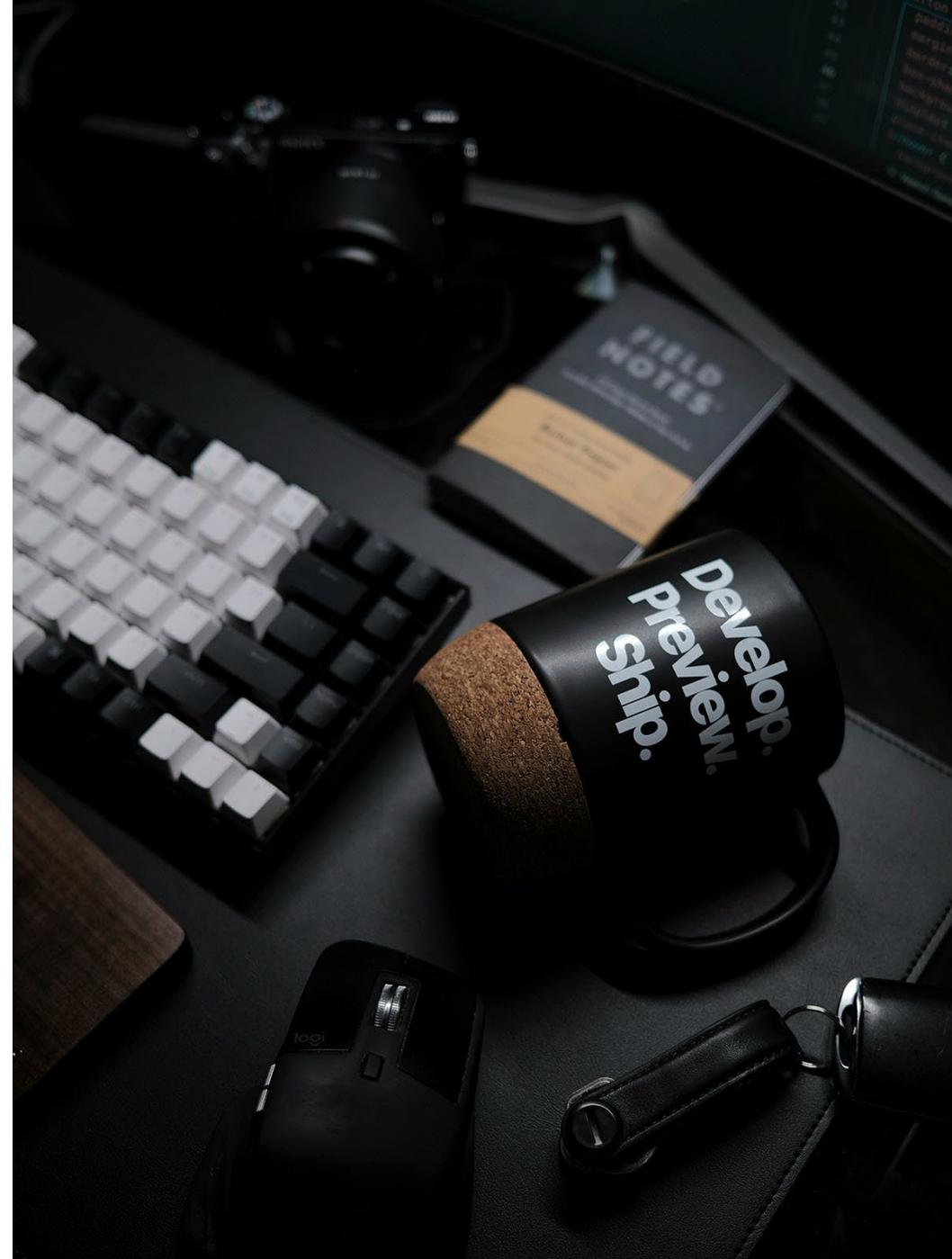
- Existing service allocations
- Pre-selected group of NHI's– to ensure testing was broadly representative

## Testing wanted to understand

- Tool usability, time/resource impacts
- Understandability, ability to reflect the range of situations supported in residential care
- Net movements – **what** moves individuals to a new rate, and **who** is moving.
- Potential grouping or 'herding' of funding towards certain band

## NASC representation in testing

- North and South Island
- Urban and rural
- Māori and Pacific representation
- Various sizes of regions and NASCs



# Changes based on testing

- Plan View was further refined, with Help updated to reflect changes where the NASCs requested additional guidance.
- Prompts added that asked for answers to be checked if very high supports or high risks are triggered.
- 'It's important that you know' sections became definitive yes/no selections.
- Wording in the day programmes section revised.
- Significant updates to the hazard management weightings and guidance, risk adjustor calculation, and assistance shift calculation.

Testing ultimately showed little variation in terms of calculations between current funding and the results achieved by using the BAT, which confirms the accuracy of the tools.



# How to access BAT and when to use it





# Accessing the BAT

- Access to the BAT and GPT is via Socrates from the Letters drop-down.
- Once the BAT is completed, information from the BAT is transferred to the Global Pricing Tool (GPT). This is used to determine the correct funding band.





# Accessing BAT examples

BAT Practice Exemplars will be available in Socrates.

These files relate to self-paced learning scenarios that will be on a hidden page of the DSS website.

- BAT-Training Example.xlsm
  - This is a partially complete BAT that is used in training sessions
- BAT Practice Exemplars (for self-paced learning)
  - BAT Practice Exemplar – Scenario 1.xlsm
  - BAT Practice Exemplar – Scenario 2.xlsm
  - BAT Practice Exemplar – Scenario 3.xlsm
  - BAT Practice Exemplar – Scenario 4.xlsm



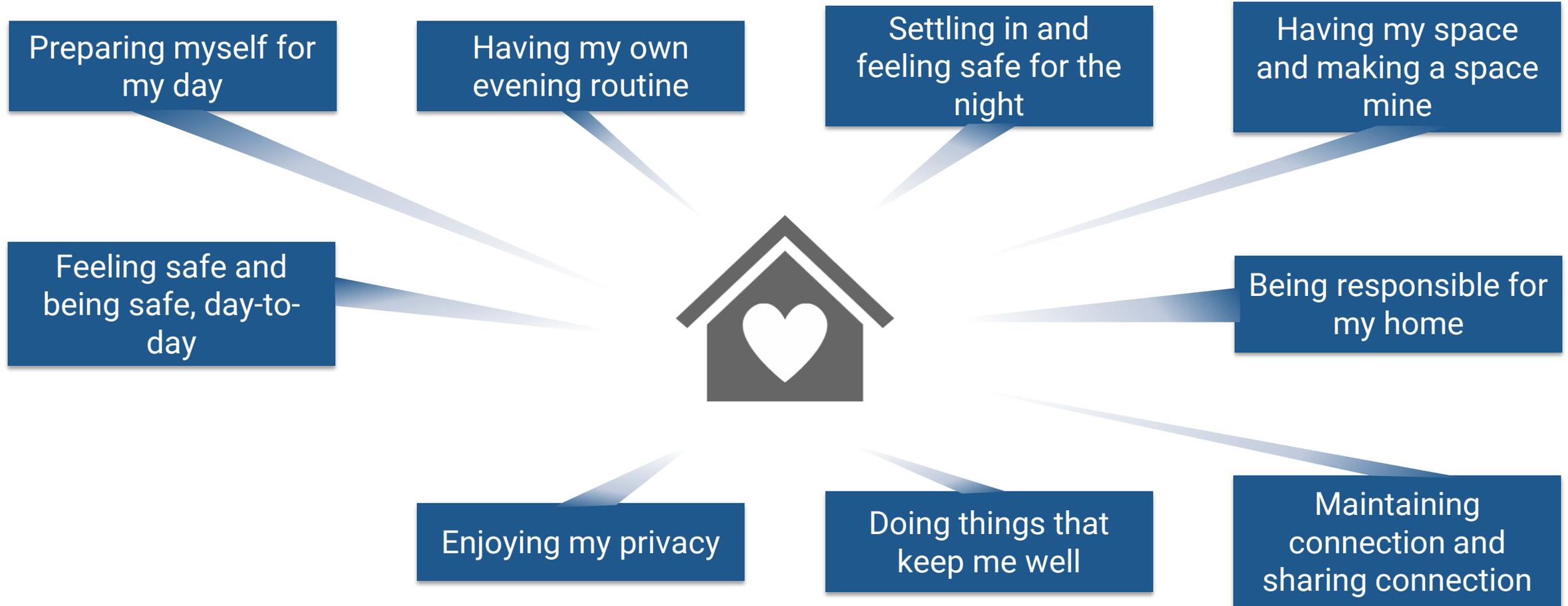


# When to use the BAT tool

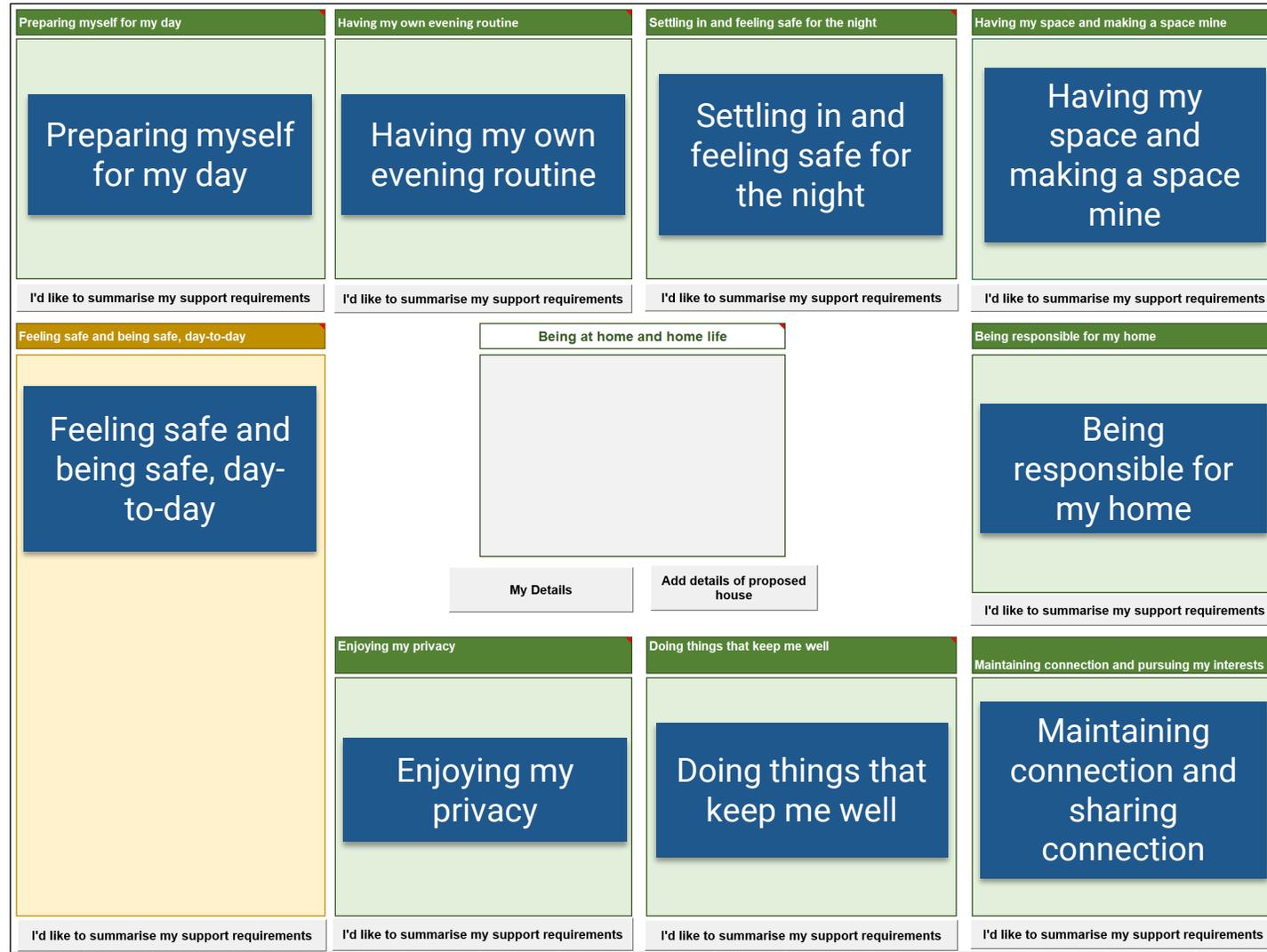
- Primarily a service coordination tool. It assumes that the person is eligible to receive disability supports and that residential care is right for them.
- BAT supports the planning of a residential care service, and estimating the resource required.
- BAT is intended to operate within the current needs assessment and service coordination process.
- Supports capturing information, summarising it into service variables, before entering into GPT and a band or other price is allocated.



# How the domains are used in the BAT



# How the domains are used in the BAT

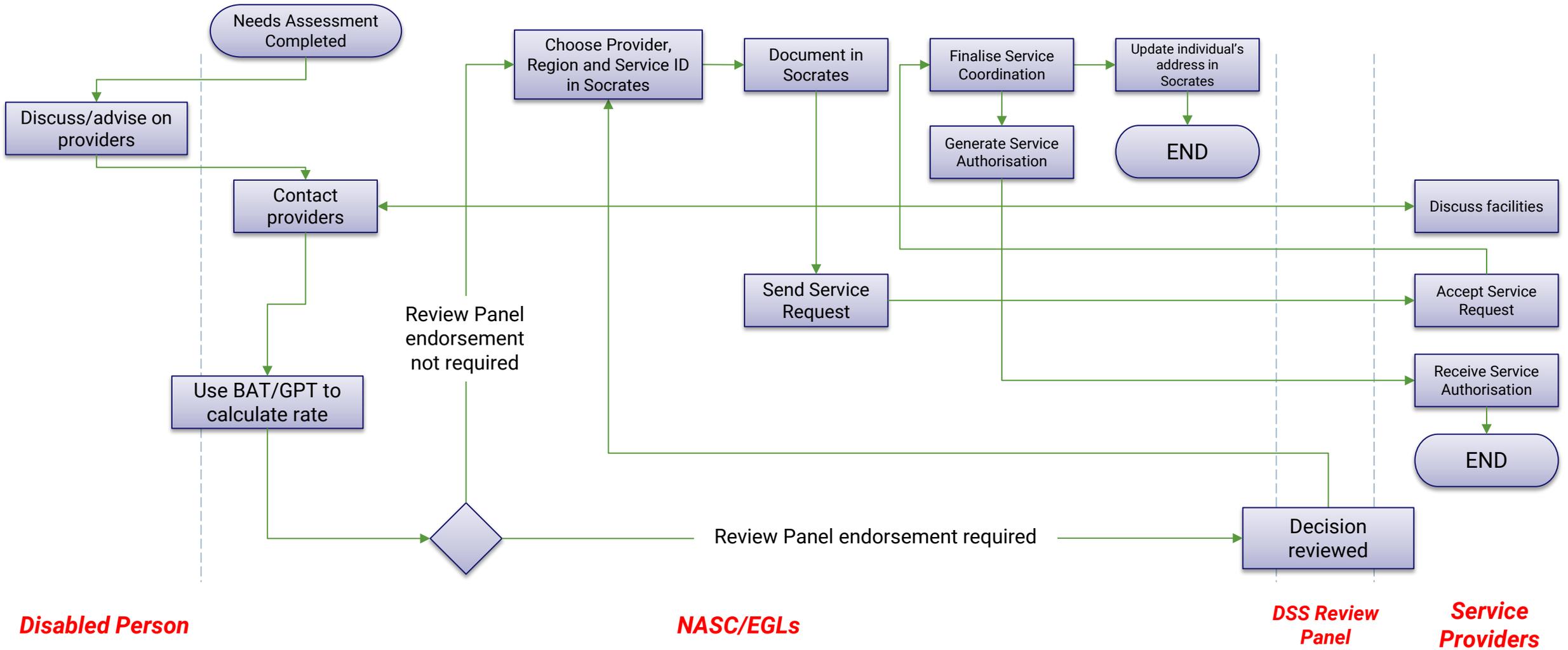


# BAT and the CGH pricing model



# Allocating funding using BAT

A simplified end-to-end view



*Disabled Person*

*NASC/EGLs*

*DSS Review Panel*

*Service Providers*

# Wrap Up / Q&A



# Learning Goals

- How and why the BAT tool was created, including the testing process used.
- Where you will be able to access the BAT and GPT and when to use it
- How the BAT tool fits into the Community Group Home pricing model





# Questions?





# Thank You

Next session:

- A demonstration of the BAT tool
- Exploring the interface layout and functionality
- How to access the tool, use information from the BAT in GPT, and how to use them to determine the appropriate band.

**THANK YOU.**