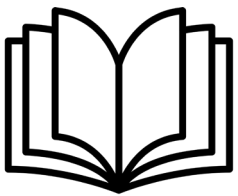


Making Disability Support Services Better

Have Your Say



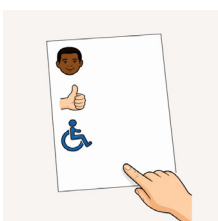
Easy Read



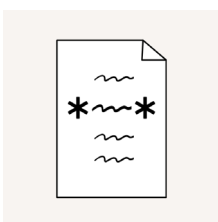
About Easy Read



This is an Easy Read book.



Easy Read uses simple words and pictures to explain ideas.



New words are ***bold with stars***.



We explain what new words mean.



Get more information on our website
[www.disabilitysupport.govt.nz/
haveyoursay](http://www.disabilitysupport.govt.nz/haveyoursay)

About this book



The Disability Support Services or **DSS** unit at the Ministry of Social Development wrote this book.



We want to hear your ideas to make DSS better.



We want to hear from

- disabled people



- families and whānau

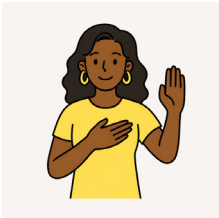


- carers.

Work we have done so far



For the past 2 years we have worked with the disability community to learn how we can get better.

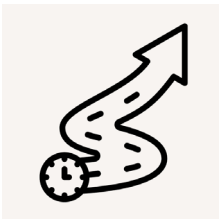


Ideas helped make DSS supports more

- fair



- respectful of choice and control



- ***reliable long term*.**

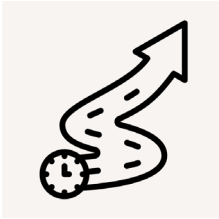


Reliable long term means you trust the supports will work well over time.

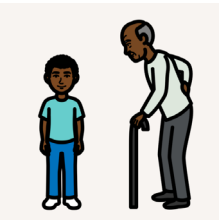
What do we want to know?



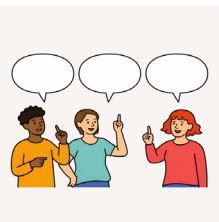
How can DSS make lives better and safer for disabled people?



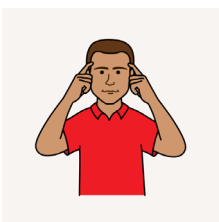
How can we help disabled people over time?



For example, when support needs change.



How can we make it easier to give ***feedback*** or make a ***complaint***?



Feedback is when you tell us what you think about your support services.



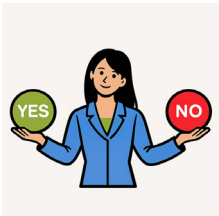
A complaint is when you tell us you are not happy with your support services.



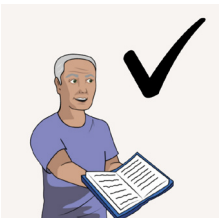
How can we give better ***respite*** options?



Respite means you take a break from your usual care routine.

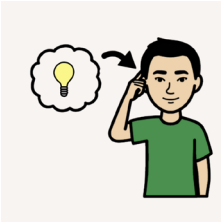


How can we give more choice and control?



How can we make our information easier to find and understand?

How to share your ideas



There are different ways to have your say.



Answer questions online.



Upload a written submission.



Upload a voice or video submission.



Join an online or in person workshop.



Book into a workshop or have your say at www.disabilitysupport.govt.nz/haveyoursay

Dates to share your ideas



We will take your ideas starting from
Monday 8 June 2026.

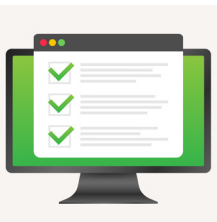


We will stop taking ideas after
Friday 31 July 2026 at 5 pm.

What happens next?



We will listen to what the disability community tells us.



We will make a summary of what we learn and share it with you.



We will use your ideas to make disability support services better.

More information



Visit www.disabilitysupport.govt.nz/haveyoursay



Call 0800 566 601

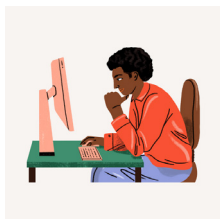
Our office



Disability Support Services
Ministry of Social Development
PO Box 1556
Wellington 6140
New Zealand

Free help to call us

New Zealand Relay Service

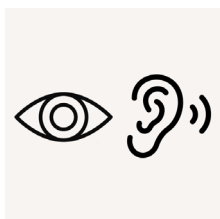


Visit www.nzrelay.co.nz/index

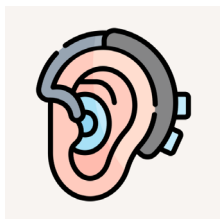


This is a service for people who

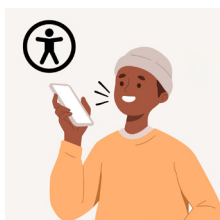
- are Deaf



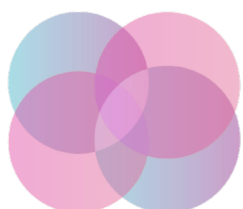
- are Deaf-blind



- have hearing loss



- have speech differences.



Embrace **Access**

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